Navy Personnel Research and Development Center

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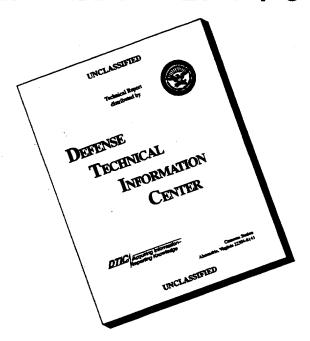
Navy-wide Personnel Survey (NPS) 1990-1995: Summary of Trends

John Kantor Michael Ford Jennifer Heron

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Form Approved REPORT DOCUMENTATION PAGE OMB No. 0704-0188 Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to Washington Headquarters Services, Directorate for Information Operations and Reports, 1215 Jefferson Davis Highway, Suite 1204, Arlington, VA 22202-4302, and to the Office of Management and Budget, Paperwork Reduction Project (0704-0188), Washington, DC 20503. 1. AGENCY USE ONLY (Leave blank) 2. REPORT DATE 3. REPORT TYPE AND DATE COVERED August 1996 October 1995-July 1996 4. TITLE AND SUBTITLE 5. FUNDING NUMBERS Navy-wide Personnel Survey (NPS) 1990-1995: Summary of Trends Program Element: Work Unit: 95WRP500 6. AUTHOR(S) John Kantor, Michael Ford, Jennifer Heron 7. PERFORMING ORGANIZATION NAME(S) AND ADDRESS(ES) 8. PERFORMING ORGANIZATION Navy Personnel Research and Development Center REPORT NUMBER 53335 Ryne Road NPRDC-TN-96-48 San Diego, CA 92152-7250 9. SPONSORING/MONITORING AGENCY NAME(S) AND ADDRESS(ES) 10. SPONSORING/MONITORING AGENCY REPORT NUMBER 11. SUPPLEMENTARY NOTES Functional Area: Organizational Assessment Product Line: Surveys Effort: 12a. DISTRIBUTION/AVAILABILITY STATEMENT 12b. DISTRIBUTION CODE Approved for public release; distribution is unlimited. Α 13. ABSTRACT (Maximum 200 words) The responses on six Navy-wide personnel surveys have been compared and charted in this report. Items with consistent wording were analyzed, and the results are depicted in graphs. Only those items that remained the same during those years were included in the comparisons. When interpreting results, only items that show two consecutive downturns or upturns should be considered trends. The statistical significance of each directional shift on the graph is purposefully omitted in favor of letting the reader decide the practical significance of each trend. The reason for this decision is that the large number of cases in the surveys causes even small differences in trends to be statistically significant, although many of those differences may not be practically meaningful. In interpreting the trends, a conservative estimate of error (+3% to -3%) should be applied. A 3 percent fluctuation around the actual percentage should be considered as no change. For example, if a 50 percent agreement with a statement changed from 1 year to another, such change should not be considered a change unless it fell below 47 percent or above 53 percent. Between 47 percent and 53 percent is considered the same as 50 percent. The results of the trend analysis are depicted in the graphs.

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Foreword

Administered annually since 1990, the Navy-wide Personnel Survey (NPS) is a major product of the Navy Survey Resource Center (NSRC) at the Navy Personnel Research and Development Center. The NPS examines the perceptions of personnel in a variety of areas including detailing and the assignment process, quality of life programs, organizational climate, and health issues. This information is valuable to managers and policy makers in program formulation and evaluation.

NPS 1995 was conducted under the sponsorship of the Chief of Naval Personnel (PERS-00) within reimbursable Work Unit 95WRPS500. Data collection concluded in mid-January 1996, and the results of the survey were briefed to the Chief of Naval Personnel, his staff, and sponsors in April 1996.

This technical note presents trends of core items represented in several of the previous Navywide Personnel Surveys (NPSs). Any questions regarding this report should be directed to Dr. John Kantor, (619) 553-7651 or DSN 553-7651.

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Executive Summary

The responses on six Navy-wide personnel surveys have been compared and charted in this report. Items with consistent wording were analyzed, and the results are depicted in graphs. Only those items that remained the same during those years were included in the comparisons. When interpreting results, only items that show two consecutive downturns or upturns should be considered trends. The statistical significance of each directional shift on the graph is purposefully omitted in favor of letting the reader decide the practical significance of each trend. The reason for this decision is that the large number of cases in the surveys causes even small differences in trends to be statistically significant, although many of those differences may not be practically meaningful. In interpreting the trends, a conservative estimate of error (+3% to -3%) should be applied. A 3 percent fluctuation around the actual percentage should be considered as no change. For example, if a 50 percent agreement with a statement changed from 1 year to another, such change should not be considered a change unless it fell below 47 percent or above 53 percent. Between 47 percent and 53 percent is considered the same as 50 percent. The results of the trend analysis are depicted in the graphs.

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Introduction

Problem

The morale and job performance of Navy personnel take on added importance in an era of downsizing, where each individual must contribute to the increased efficiency required of a reduced force in a still-hostile world. Navy personnel attitudes and opinions represent input vital to the development and continuous improvement of Navy policies and programs. Therefore, such opinions must be measured in a systematic and timely fashion, to furnish an accurate reflection of the views of the Navy's diverse and widespread membership.

Purpose

The Navy-wide Personnel Survey (NPS), administered annually since 1990, was designed to collect opinion data on a systematic basis and to provide timely information on issues of importance to policy makers. The annual sampling, representative of the entire Navy population, allows the identification and analysis of trends in opinions and attitudes toward plans, programs, and policies that materially affect the performance and morale of Navy personnel. The survey was also designed to accommodate the study of topics of compelling interest on a one-time basis. This technical note provides graphs of results obtained from the last five administrations of NPS.

Approach

The six previous NPS questionnaires were screened for questions that appeared on two or more of the surveys. The data for those questions were retrieved from the corresponding data bases and depicted on graphs. Questions that were reworded were not included in the analyses, because the meaning of the questions may have been changed with the change in the wording. The sampling represented 4 percent to 5 percent of the eligible enlisted and 11 percent to 12 percent of the eligible officer populations throughout the years. The overall return rates were between 44 percent and 47 percent for the entire sample throughout the years. Return rates are consistently lower for the enlisted population. Return rates increase by paygrade for both officer and enlisted populations. Chi-square and Analysis of Variance tests were used to establish trends.

Results

Background

Personal and Career. Both officers and enlisted reported a greater percentage of spouses as being employed full-time than in previous years (Question 9). They also reported virtually the same percentage of commands where both males and females are present (Question 24).

Nearly two-thirds of all Navy respondents report favorably on women having the ability to succeed in combat roles. Officer responses did reflect an upward trend and now are significantly more positive than enlisted respondents (73% to 62%). As this was only the second year the question was asked, more time is needed to establish a trend (Question 32a).

Enlisted and officer respondents report the same perception about women being accepted into combat roles. Women only transitioned to combatants in 1994 and that shift is still in progress. The steady state of officer responses and the 7 percent increase in enlisted positive agreement is most likely reflective of the exposure to a gradually increasing number of women in these roles (Question 32b).

Detailing and Assignment Process

Decreased numbers of officers and enlisted reported agreement that BUPERS ACCESS was easy to use and that it gave respondents the information they needed. A larger percentage of officers agreed that it made communication with their detailer easy, but enlisted found it less helpful in assisting with detailer communication. A larger percentage of officers than enlisted agreed that it helped to reduce the number of calls they made to their detailer (Question 44).

Overall, results indicated BUPERS ACCESS provided less satisfaction to enlisted personnel than in years past. However, the system was used only by 30 percent of enlisted personnel and 25 percent of officers. This system must be publicized to the Fleet and actively used by BUPERS personnel (Questions 44/45). The reason for the dissatisfaction with BUPERS ACCESS was attributed to the establishment of more advanced and user friendly communication networks, for example, homepage.

The majority of both officers and enlisted personnel feel that personal visit, detailer field trip, and naval message are the most effective methods to interact with detailers. A greater number of officers than enlisted feel that Letter/FAX methods are also effective. However, only 37 percent of officers and 47 percent of enlisted personnel did feel the duty preference card was effective (Question 45). There was virtually no change in the percentage of respondents currently on sea duty or within 1 year of returning to sea duty from previous years (Question 46).

Quality of Life Programs

Service Member and Family Support Programs

In comparison to previous years, officers and enlisted rated Deployment Support, FSC Counseling, and FSC Relocation Assistance more positively. Officers rated Personal Financial Management (FPM) more positively whereas enlisted rated Exceptional Family Member, Transition Assistance Management, and Housing Management more positively. There was virtually no change in officer and enlisted ratings of Sexual Assault Victim Assistance, Housing Referral, New Parent Support Teams, and overall Family Service Centers. Overall, 64 percent of officers who used the programs rated them as "good" or "very good," up from 44 percent in 1991. Sixty-five percent of the enlisted who used the programs rated them as "good" or "very good," up from 45 percent in 1991 (Question 50).

Both enlisted and officers showed an increase in satisfaction from previous years with the Navy Service Member and Family Support Services contribution to improving the quality of life (QOL) for respondents and their family members. Fifty-four percent of officers and 49 percent of enlisted personnel think family support programs improve their QOL.

Both officer and enlisted responses showed virtually no change from previous years in the percentage of agreement with satisfaction of the quality of Service Member and Family Support Services in the Navy. The majority of both groups favorably evaluated the quality of family support services (Question 51b). They also showed virtually no change from previous years with their satisfaction of the availability of Service Member and Family Support Services in the Navy. The majority of both groups favorably evaluated the availability of family support services (Question 51c).

Morale, Welfare, and Recreation (MWR) and Housing

Both officers and enlisted showed an increase in their satisfaction of their present "living conditions having a positive effect on their job performance." Currently, 72 percent of officers and 51 percent of enlisted report their living arrangements have a positive effect on their job performance, up from 65 percent and 42 percent 2 years ago (Question 67a). The present living conditions also favorably affected their retention decisions (Question 67b).

There is no change in the perceptions that respondents could afford the things they or their family need(s) from 1990 (Question 67c). Neither officers nor enlisted reported any change in their overall satisfaction with their quality of life from previous years. However, officers are significantly more satisfied with their quality of life compared to enlisted personnel (Question 67d).

Child Care

Only 4 percent of the officers and 7 percent of the enlisted reported that child care needs are interfering with their job performance. These figures are getting lower in comparison with previous years responses (Question 72). Officers reported no difference in satisfaction with their current child care arrangements from previous years; enlisted responses showed an increase in their satisfaction (Question 74).

Organizational Climate

Job Satisfaction

Neither officer nor enlisted responses showed change in satisfaction with their current job (Question 91c) or how they like the work they do in the Navy (Question 91d) during the past few years. They also reported virtually no change in their satisfaction with physical working conditions (Question 91e), their satisfaction with career development from previous years (Question 91f), and how they enjoy their career in the Navy from previous years (Question 91g). The majority of officers and enlisted reported that they are glad they chose the Navy over other organizations (Question 91h).

Whereas enlisted reported virtually no difference from previous years in their percentage of agreement about the fact that they think they are adequately paid for the job they do, there was an increase in the percentage of officer responses on the same question (Question 92a). There was no change in the opinion that the amount they are paid and their retirement pay are important reasons to stay in the Navy (Question 92b and 92c).

While there was virtually no change from previous years in the percentage of enlisted who believe they will stay in the Navy until retirement, officers reported less certainty about their belief that they were going to stay. There was an increase among officers and enlisted who were not sure of their Navy career plans (Question 97). This may be the result of uncertainty associated with downsizing.

Although satisfaction with the quality of leadership was slightly up for this year, overall it has been declining since 1990 (Question 99d).

Force Reduction and Base Closure Issues

While enlisted responses showed virtually the same percentages of agreement as in previous years that "downsizing is being carried out in a way that is fair to all members, including women and racial minorities," officer responses improved in 1995 compared to previous years (Question 104a). However, only a quarter of officers and enlisted are in agreement that after downsizing, the Navy will be capable of carrying out its mission efficiently and effectively (Question 104d). While about the same percentage of enlisted as in previous years would accept a separation bonus before their current enlistment/obligation is up, there was a slight increase among officers who would accept it (Question 104o). A similar number of officers and enlisted as in previous years would leave at the end of their current enlistment/obligation if suitable civilian employment were available (Question 104t). There was a decrease from previous years in the percentages who responded that their current assigned base or ship will close due to downsizing (Question 105).

Command Events

There were virtually no changes from previous years in percent of agreement that excessive use of alcohol by participants and guests at command events is not tolerated (Question 107a), and that sexually suggestive activities, props, costumes, skits, gags, or gifts are not tolerated at command events (Question 107b). The fact that command members are not pressured to participate in command events also remained unchanged from previous years (Question 107c). The vast majority also agree that command events are conducted in a manner that upholds high professional standards (Question 107d), unchanged through the years.

Health Issues

Navy Drug/Alcohol and Obesity Program Policies

About half of enlisted and officers throughout the years agree that existing regulations on the use and abuse of alcohol should be more strictly enforced (Question 109a). An increasing number of Navy members are in agreement that penalties for the abuse of alcohol at their command are sufficient (Question 109b). Whereas enlisted responses showed virtually the same percentages of agreement as in previous years that at their command, the Navy's policies on alcohol use/abuse are applied fairly across all paygrades, officers were in greater agreement on this issue (Question 109c). Both officers and enlisted reported a slight increase in understanding the difference between alcohol use and abuse (Question 109d). Sixty percent of officers and enlisted reported, as in previous years, that treatment for problems related to alcoholism and alcohol abuse has a negative effect on their careers (Question 109e). Both officers and enlisted reported a decreased availability

of immediate intervention and referral to treatment for those with alcohol problems (Question 109f). This may be due to change and consolidating some facilities.

Health Promotion Programs

There was no reported change from previous years in the encouragement of healthy stress management/stress reduction skills at their commands (Question 110d).

HIV/AIDS Education

When asked how much HIV/AIDS information they have received in the past 12 months from the seven specific sources, respondents reported as follows. Both officers and enlisted received less than a "great deal" of information in comparison with previous years from the following sources: military classroom training; drug/alcohol counselors/training; Armed Forces Radio and Television (AFRT); chaplains; training videos; doctors, counselors, and treatment at sexually transmitted disease (STD) clinics. Both groups of respondents reported that they received about the same amount of HIV/AIDS information as in previous years from commercial media (Question 122 a through g).

Summary

Generally, officers hold more positive views about the Navy than enlisted personnel. Some of the downward trends in perceptions about Navy programs during the last few years seem to be turning around in the 1995 NPS. The upward trends generally relate to the service member and family services area in which both officers and enlisted personnel showed improved satisfaction during the past few years.

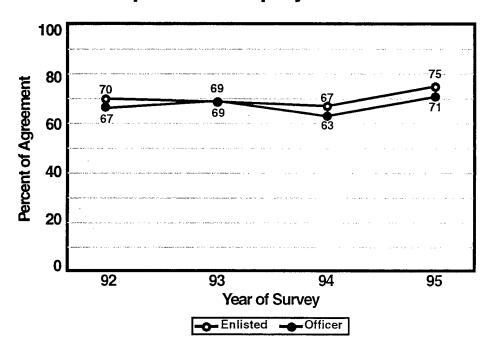
Most of the trends depicted in the charts are statistically significant. However, it is left to the reader to determine the practical significance of a trend. In cases where the sample size is large, such as the NPS, even the smallest change may be statistically significant. However, those differences may not have any practical importance. Therefore, caution should be exercised in the interpretation of trends.

Another issue in interpreting trends is that the reader may interpret a change in direction as a trend, even if it represents only a single occurrence. Only two consecutive declines or increases should be interpreted as a trend--a change for any given year may only be a random occurrence.

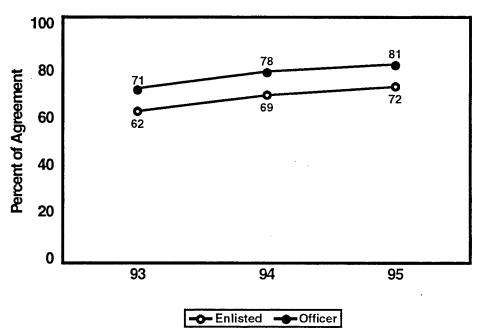
The sequence of graphs in this report corresponds to the sequence of questions in the NPS 1995. A copy of the 1995 NPS appears in the appendix.

Graphs of NPS Trends

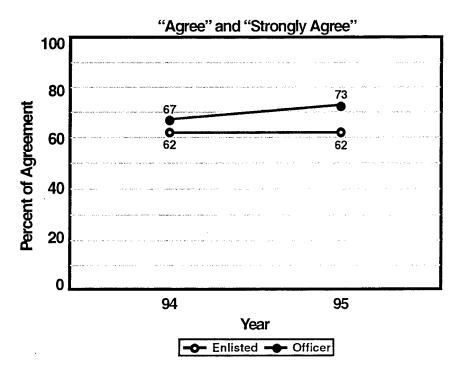
(Q9) Spouse is employed full time.



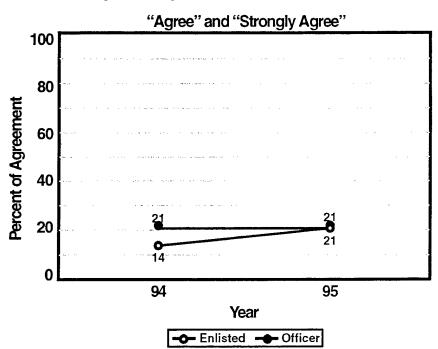
(Q24)
Males and females
are present at Command.



(Q32a)
Women have the ability to successfully carry out the duties of their combat roles in the Navy.



(Q32b)
Women are fully accepted in their combat roles in the Navy.

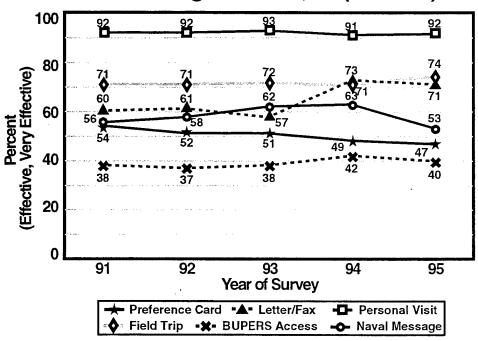


(Q44)
If you have used the BUPERS ACCESS computer bulletin board, please rate the system.

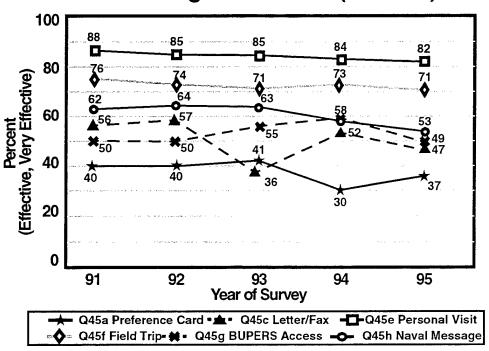
"Agree" or "Strongly Agree"

| Statement | 1991 | | Enliste 1993 | | 1995 | 1991 | | Office 1993 | | 1995 |
|---|------|-----|-----------------|-----|------|------|-----|----------------|-----|------|
| Easy to use. | 56% | 36% | 80% | 78% | 53% | 59% | 47% | 77% | 77% | 61% |
| Gave me information I needed. | 47% | 35% | 74% | 76% | 62% | 45% | 43% | 72% | 66% | 63% |
| Easier to communicate with detailer. | 39% | 22% | 47% | 41% | 33% | 35% | 23% | 26% | 23% | 22% |
| Reduced the number of calls I make to my detailer. | • | 20% | 40% | 36% | 33% | • | 21% | 23% | 22% | 21% |

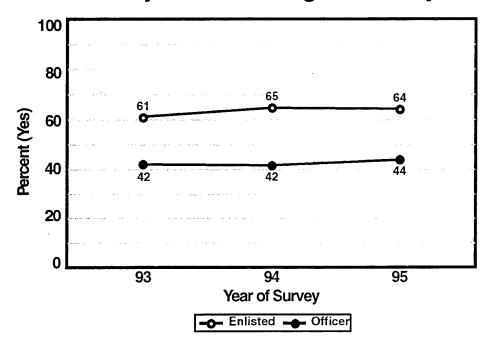
(Q45) Effectiveness of each method of interacting with detailer (Officers).



(Q45)
Effectiveness of each method of interacting with detailer (Enlisted).



(Q46)
Are you currently on sea duty or within one year of returning to sea duty?

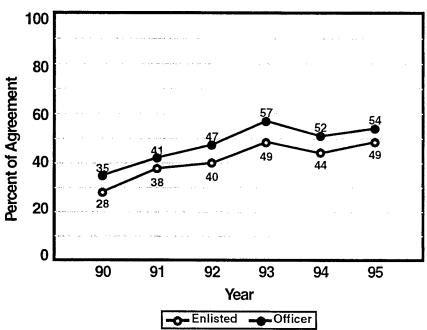


(Q50) How do you rate the quality of each of the Service Member and

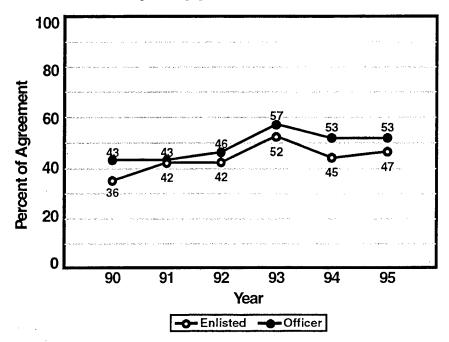
Family Support Programs/Services at your present duty station?

| Program | | | Officer | | | | | | | |
|--------------------------------------|------|------|---------|------|------|------|------|------|-------------|------|
| | 1991 | 1992 | 1993 | 1994 | 1995 | 1991 | 1992 | 1993 | 1994 | 1995 |
| Deployment Support | 42% | 35% | 33% | 51% | 60% | 51% | 45% | 46% | 61% | 68% |
| Counseling | - | - | - | - | 69% | - | - | - | - | 69% |
| Exceptional Family Member | - | 38% | 44% | 50% | 61% | - | 49% | 54% | 65% | 64% |
| Relocation Assistance | 39% | 33% | 42% | 58% | 66% | 34% | 35% | 48% | 60% | 64% |
| Transition Assistance Management | - | 49% | 57% | 71% | 72% | - | 53% | 62% | 75 % | 76% |
| Sexual Assault Victim Assistance | - | 52% | 54% | 58% | 59% | - | 47% | 55% | 57% | 59% |
| Housing Referral Service | - | - | - | 55% | 55% | - | - | - | 54% | 53% |
| Housing Management Support | - | - | - | 44% | 49% | - | - | - | 45% | 42% |
| FSC Family Education Programs | - | - ' | - | - | 64% | - | - | - | - | 60% |
| New Parent Support Team | - | - | - | 65% | 64% | - | - | - | 62% | 64% |
| Personal Financial Management (PFM) | - | 56% | 57% | 61% | 61% | - | 50% | 55% | 56% | 63% |
| Spouse Employment Assistance Program | - | - | - | - | 46% | - | - | - | - | 32% |
| Family Advocacy Program (FAP) | - | - | - | - | 51% | - | - | _ | - | 48% |
| Family Service Centers (overall) | 45% | 46% | 53% | 64% | 65% | 44% | 44% | 54% | 63% | 64% |

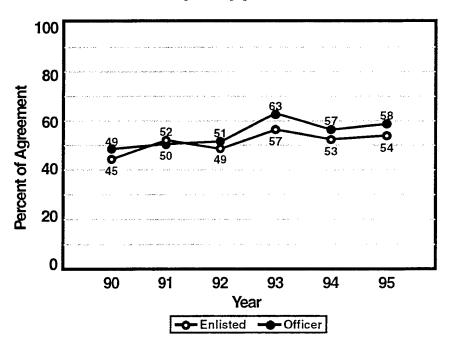
(Q51a)
Navy Service Member and Family Support Services improve quality of life for me and my family.



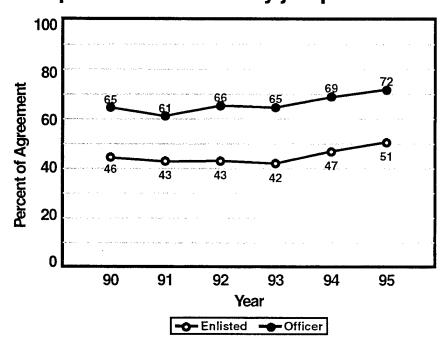
(Q51b)
I am satisfied with the quality of Service Member and Family Support Services in the Navy.



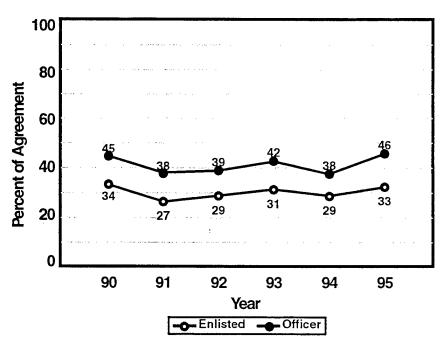
(Q51c)
I am satisfied with the availability of Service
Member and Family Support Services in the Navy.



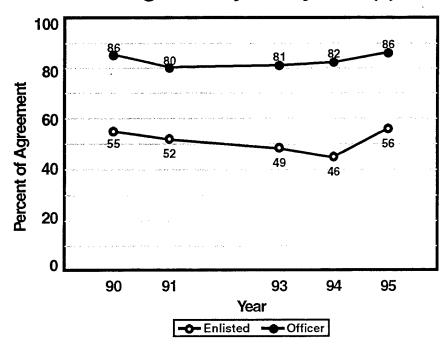
(Q67a)
My present living conditions are having a positive effect on my job performance.



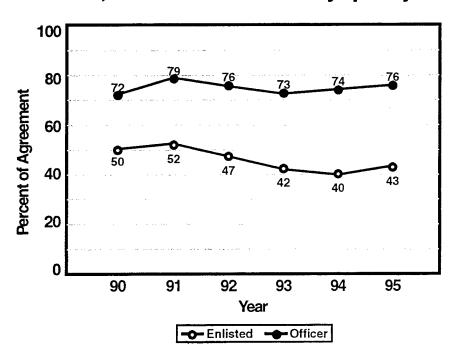
(Q67b)
My present living conditions favorably affect my retention decision.



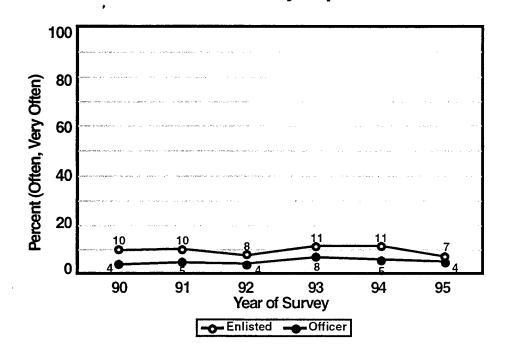
(Q67c) In general, I can afford the things I or my family need(s).



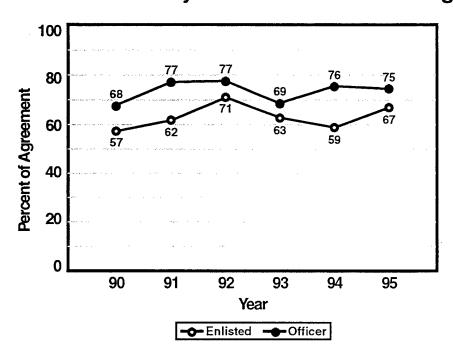
(Q67d)
Overall, I am satisfied with my quality of life.



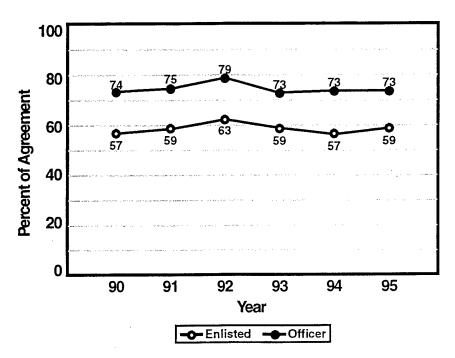
(Q72)
Do you feel that your child care needs interfere with job performance?



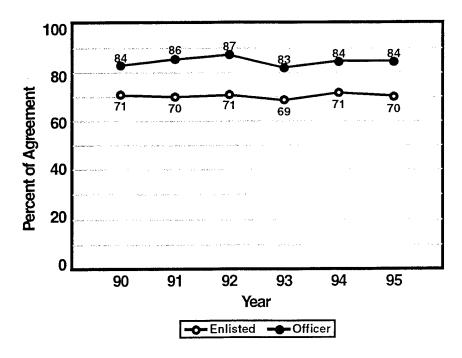
(Q74)
I am satisfied with my current child care arrangements.



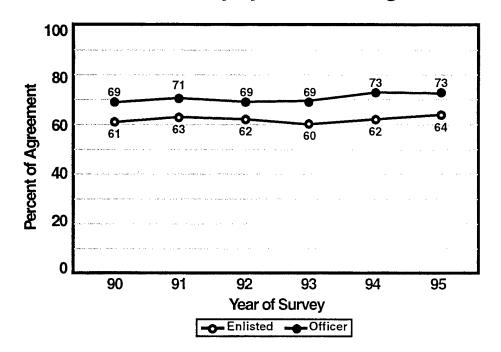
(Q91c)
I am satisfied with my current job.



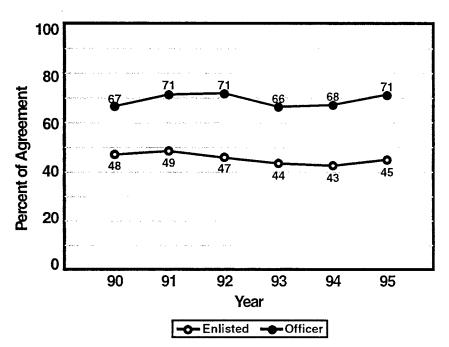
(Q91d) In general, I like the work I do in the Navy.



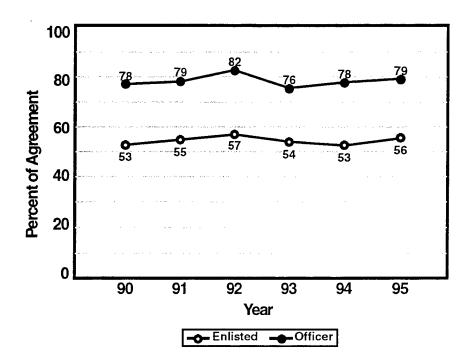
(Q91e)
I am satisfied with physical working conditions.



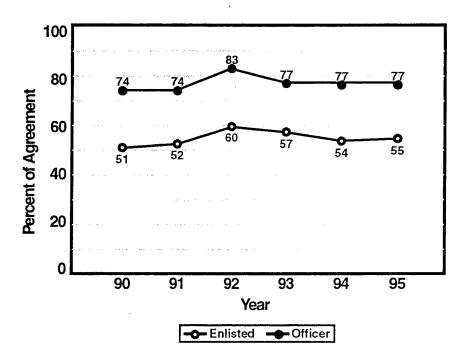
(Q91f)
I am satisfied with my career development.



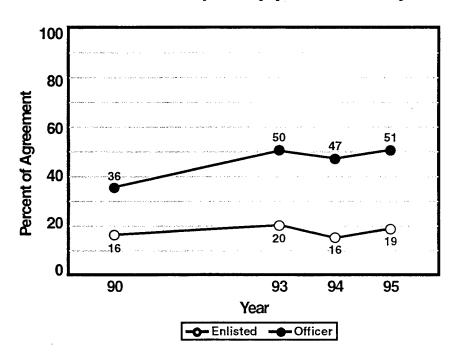
(Q91g) I enjoy my career in the Navy.



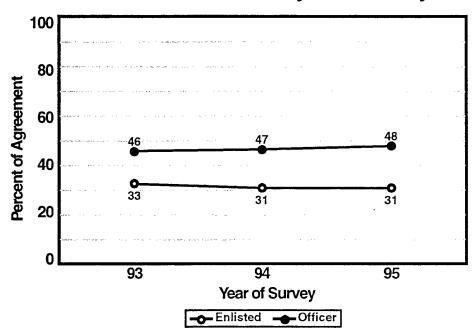
(Q91h)
I am glad I chose the Navy over other organizations.



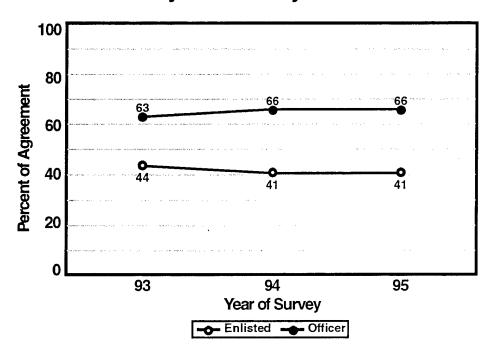
(Q92a) I think I am adequately paid for the job I do.



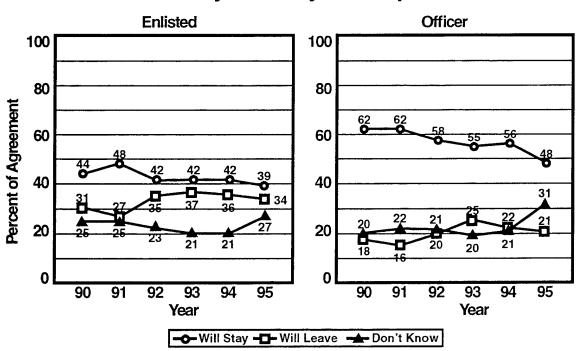
(Q92b)
The amount I am paid is an important reason for me to stay in the Navy.



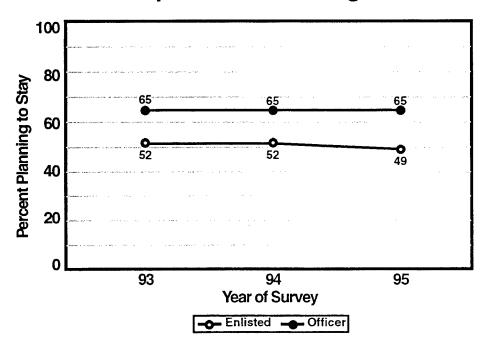
(Q92c)
Retirement pay is an important reason for me to stay in the Navy until retirement.



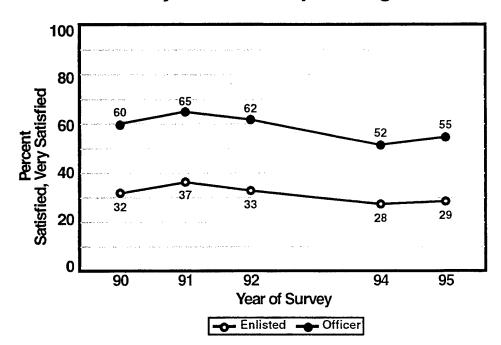
(Q97) What are your Navy career plans?



(Q98a)
What were your Navy career plans 12 months ago?

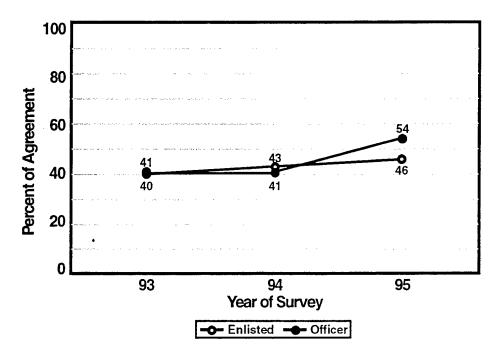


(Q99d)
Quality of leadership/management.

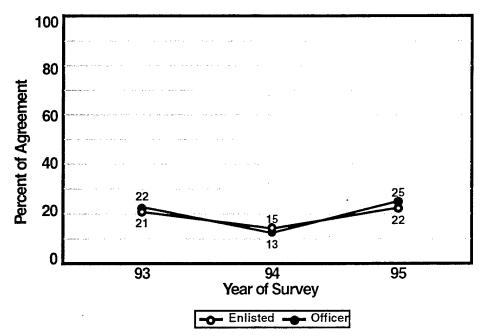


(Q104a)

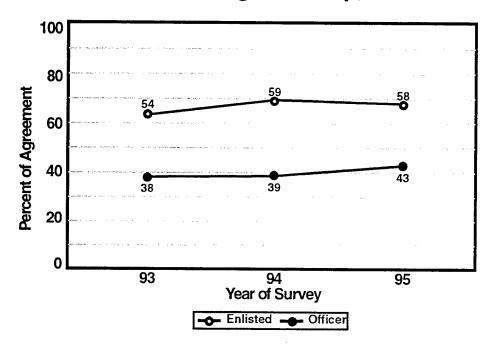
Downsizing is being carried out in a way that is fair to all members, including women and racial minorities.



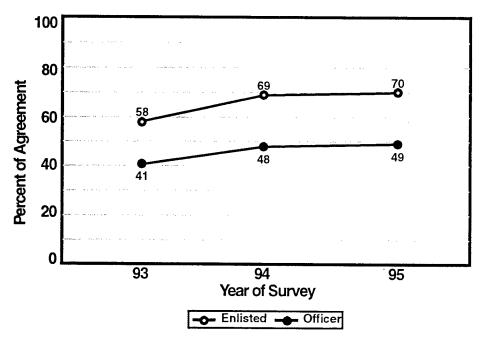
(Q104d)
After downsizing, the Navy will be capable of carrying out its mission efficiently and effectively.



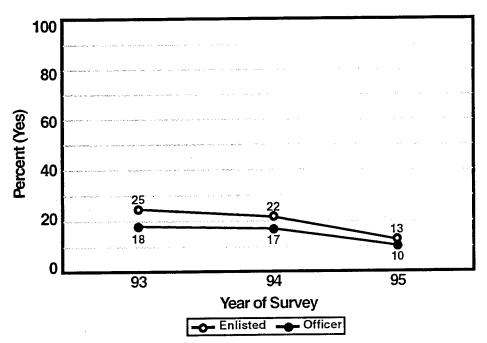
(Q104o)
If offered a separation bonus to leave before my current enlistment/obligation is up, I would accept it.



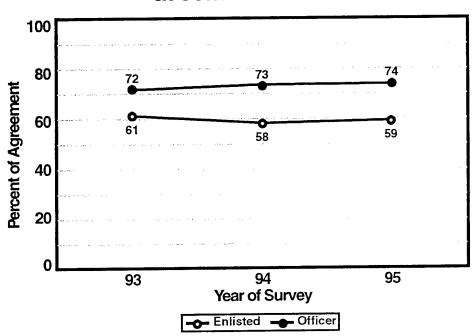
(Q104t)
I would leave at the end of my current enlistment/obligation if suitable civilian employment were available.



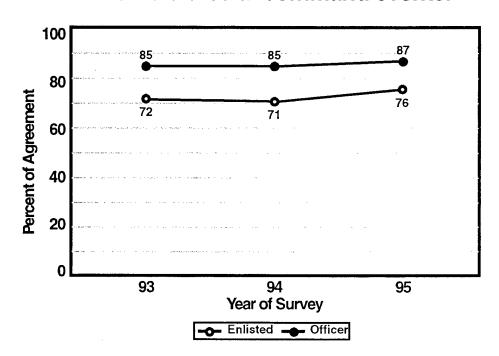
(Q105)
I am currently assigned to a base or a ship that will close due to downsizing.



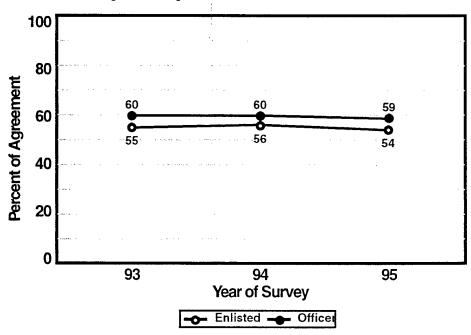
(Q107a)
Alcohol abuse is not tolerated at command events.



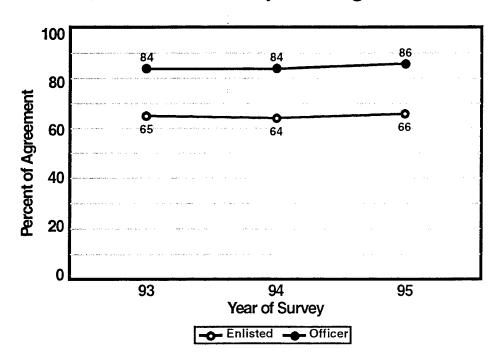
(Q107b) Sexually suggestive behavior is not tolerated at command events.



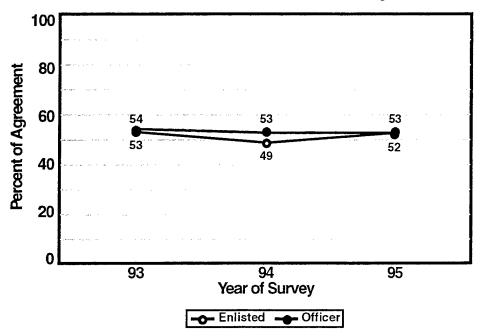
(Q107c)
Command members are not pressured to participate at command events.



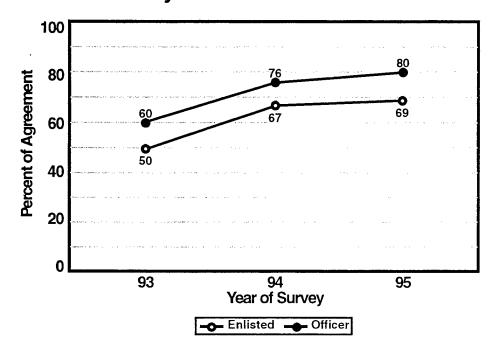
(Q107d)
Command events uphold high standards.



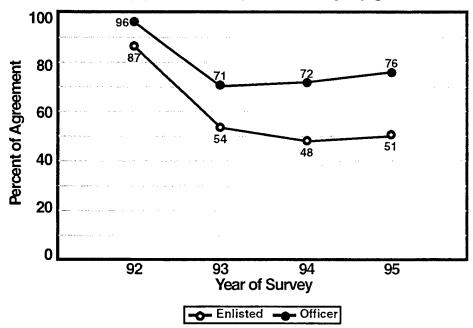
(Q109a)
Existing regulations on the use and abuse of alcohol should be more strictly enforced.



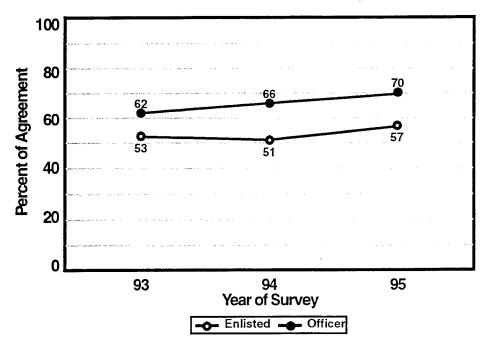
(Q109b)
Penalties for the abuse of alcohol at my command are sufficient.



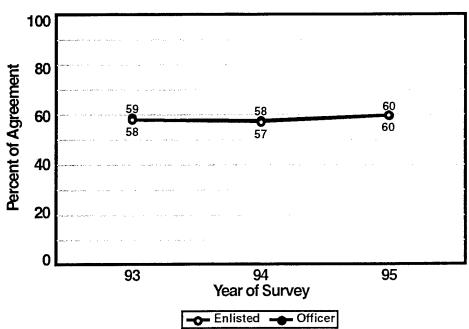
(Q109c)
Policies on alcohol use/abuse
are applied fairly across paygrades.



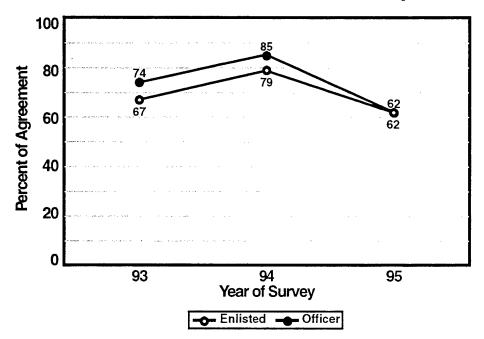
(Q109d)
At my command, the difference between alcohol use and alcohol abuse is clearly understood.



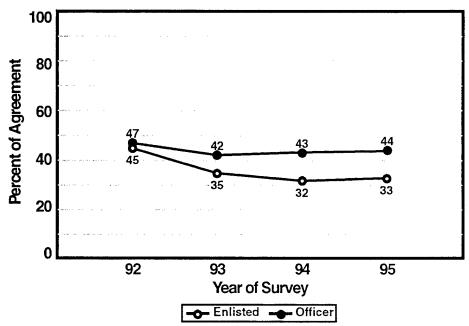
(Q109e)
Treatment for problems related to alcohol abuse has a negative effect on my Navy career.



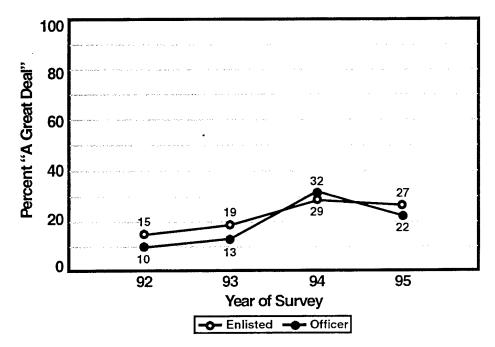
(Q109f)
There is immediate intervention and referral to treatment for those with alcohol problems.



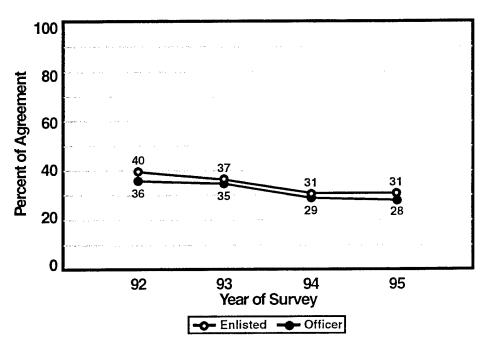
(Q110d)
The use of healthy stress management/stress reduction skills is encouraged at my command.



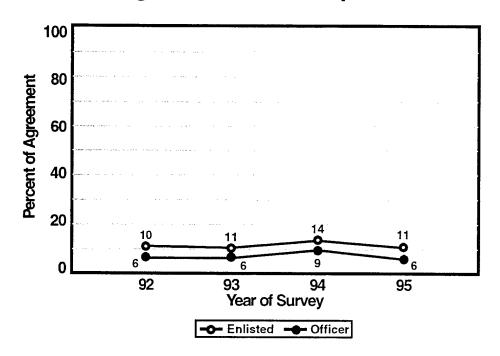
(Q122a)
I received a great deal of HIV/AIDS information from the military classroom in the past 12 months.



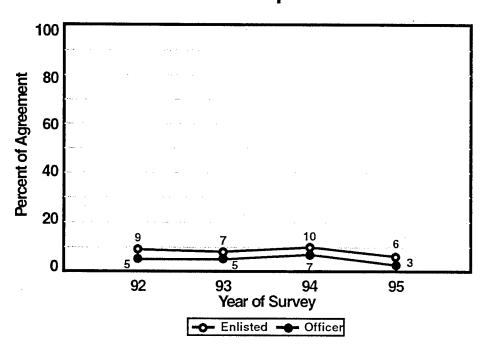
(Q122b)
I received a great deal of HIV/AIDS information from commercial media in the past 12 months.



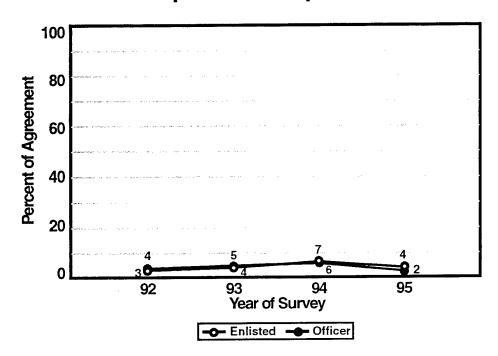
(Q122c)
I received a great deal of HIV/AIDS information from drug counselors in the past 12 months.



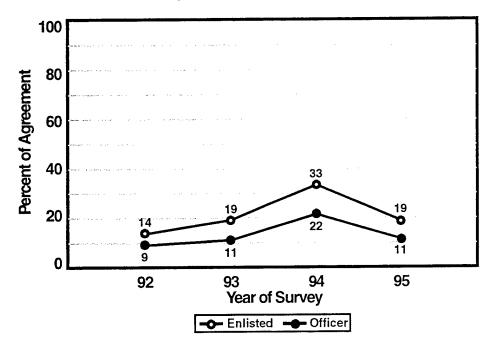
(Q122d)
I received a great deal of HIV/AIDS information from AFRT in the past 12 months.



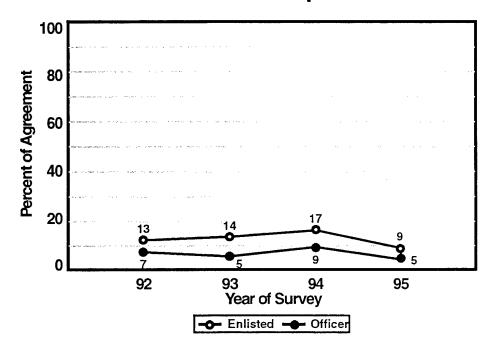
(Q122e)
I received a great deal of HIV/AIDS information from chaplains in the past 12 months.



(Q122f)
I received a great deal of HIV/AIDS information from training videos in the past 12 months.



(Q122g)
I received a great deal of HIV/AIDS information from STD clinics in the past 12 months?



Appendix A

Navy-wide Personnel Survey--1995

Navy-vide avy-wide

Dersone Lersonnel

Survey 1994 Survey 1994 Durvey 1995



Chief of Naval Personnel

Washington, D.C. 20370-5000

RCS 1000-24

Navy Personnel Research and Development Center San Diego, CA 92152-7250

PRIVACY ACT STATEMENT

Authority to request this information is granted under Title 5, U.S. Code 301 and Department of the Navy Regulations, Executive Order 9397. License to administer this survey is granted under OPNAV Report Control Symbol 1000-24, which expires on 30 Sept 1996. Personal identifiers will be used to conduct follow-on research.

PURPOSE: The purpose of this questionnaire is to collect data to evaluate existing and proposed Navy personnel polices, procedures, and programs.

ROUTINE USES: The information provided in this questionnaire will be analyzed by the Navy Personnel Research and Development Center. The data files will be maintained by the Navy Personnel Survey System at the Navy Personnel Research and Development Center, where they may be used to determine changing trends in the Navy.

ANONYMITY: All responses will be held in confidence by the Navy Personnel Research and Development Center. Information you provide will be considered only when statistically combined with the responses of others, and will not be identified with any single individual.

PARTICIPATION: Completion of this questionnaire is entirely voluntary. Failure to respond to any of the questions will NOT result in any penalties except possible lack of representation of your views in the final results and outcomes.

Please use the last page of this questionnaire for any comments you wish to make.

Please complete the survey within the next 5 days and return it in the envelope provided.

If you have any questions, you may contact:
John Kantor
(619) 553-7651 or DSN 553-7651
FAX: (619) 553-9973
Navy Personnel Research and Development Center
Survey Operations Center
53335 Ryne Road
Code 122
San Diego, CA 92152-7250

THANK YOU FOR YOUR TIME AND EFFORT!

You have been randomly selected by computer to take part in this survey. Your participation is voluntary. Please take the time to give careful, frank answers. It should take about thirty minutes to complete THE C the survey.

ologiaj.

IMPORTANT INSTRUCTIONS

- * USE NO. 2 PENCIL ONLY.
- * Do NOT use ink, ballpoint or felt tip pens.
- * Erase cleanly and completely any changes you make.
- Make black marks that fill the circle.
- * Do not make stray marks on the form.

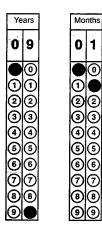


CORRECT MARK: INCORRECT MARK: ØØ@O

For questions that look like the following, print the required information in the boxes provided. Then blacken the corresponding circles under the numbers or letters you printed.

EXAMPLE

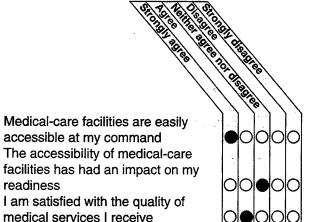
1. How long have you been on active duty in the Navy?



For questions that look like the next two examples. blacken the circle corresponding to the answer you selected.

EXAMPLE

- What is your current military status?
 - O USN
 - O USNR
 - USNR (TAR)
 - O USNR (265/TEMAC/Canvasser recruiter/ACDUTRA
- How much do you AGREE or DISAGREE with the following statements?



| | Λ | | | \mathbf{D}^{r} | 71 | N | D |
|-----|-----------|---|-------|------------------|----|----|---|
| 151 | /≜\ | w | . T E | 12(0 | ж | 10 | |

PERSONAL

| 1. | What is your gender? Male Female |
|----|--|
| | The answers for Questions 2 and 3 are based on the standard DoD race and ethnic categories. If you are of mixed heritage, please select the racial and ethnic group with which you MOST closely identify. |
| 2. | What is your racial background? White Black/African American Asian/Pacific Islander |
| | O American Indian Other |
| 3. | What is your ethnic background? Mexican, Chicano, Mexican-American Puerto Rican Cuban Other Spanish/Hispanic Japanese Chinese Korean Vietnamese Asian Indian Filipino Pacific Islander (Guamanian, Samoan, etc.) Eskimo/Aleut Other not listed above None of the above |
| 4. | What is your highest level of education? Less than high school completion/no degree Alternate degree/GED/home study/adult school certification High school degree graduate Some college, no degree Associate's degree or other 2 year degree Bachelor's degree Master's degree Doctorate or professional degree |

| 5. | What is your religious preference? | | | | |
|------------|--|--|--|--|--|
| | O Catholic | | | | |
| | O Protestant (Baptist, Methodist, Lutheran, etc.) | | | | |
| | O Jewish | | | | |
| | Orthodox churches (Greek, Russian, etc.) | | | | |
| | O Muslim | | | | |
| | O Buddhist | | | | |
| | Mormon | | | | |
| | Wisco | | | | |
| | Other religion not listed | | | | |
| | O No religious preference | | | | |
| | No religious preference | | | | |
| | .* | | | | |
| 6. | Catholic Protestant (Baptist, Methodist, Lutheran, etc.) Jewish Orthodox churches (Greek, Russian, etc.) Muslim Buddhist Mormon Wicca Other religion not listed No religious preference What was your marital status when you first | | | | |
| • | entered the Navy? | | | | |
| | Single and never married | | | | |
| | Adams at fau the finat times | | | | |
| | O Remarried was diversed and | | | | |
| | Remarried, was divorced once | | | | |
| | Hemarried, was divorced two or more times | | | | |
| | Remarried, was widowed once | | | | |
| | Remarried, was widowed two or more times | | | | |
| | Legally separated or filing for divorce | | | | |
| | Remarried, was divorced once Remarried, was divorced two or more times Remarried, was widowed once Remarried, was widowed two or more times Legally separated or filing for divorce Legally separated or filing for divorce, was | | | | |
| | divorced before | | | | |
| | O Divorced once | | | | |
| | Divorced once Divorced twice Divorced three times Divorced four or more times Widowed | | | | |
| | O Divorced three times | | | | |
| | O Divorced four or more times | | | | |
| | O Widowed | | | | |
| | O Milanou | | | | |
| | | | | | |
| 7 . | What is your current marital status? | | | | |
| | O Single and never married | | | | |
| | Married for the first time | | | | |
| | O Remarried, was divorced once | | | | |
| | O Remarried, was divorced two or more times | | | | |
| | O Remarried, was widowed once | | | | |
| | O Remarried, was widowed two or more times | | | | |
| | O Legally separated or filing for divorce | | | | |
| | O Legally separated or filing for divorce, was | | | | |
| | divorced before | | | | |
| | | | | | |
| | Divorced once, now single Divorced twice, now single Divorced three times, now single Divorced four or more times, now single Widowed | | | | |
| | O Divorced twice, now single O Divorced three times, now single | | | | |
| | O Divorced times times, now single O Divorced four or more times, now single | | | | |
| | O Mideward | | | | |
| | O Widowed | | | | |
| | | | | | |
| | | | | | |
| | O If you have NO SPOUSE, fill in the | | | | |
| ` | circle and skip to Question 11. | | | | |
| | On old dild dill to decodiote xis | | | | |
| | A CONTRACTOR OF THE CONTRACTOR | | | | |

| 8. | What is your spouse's employment situation? Active Duty Military Military Reserve Civil Service Civilian job, private sector | 12. How many of your children enrolled in DEERS under the age of 21 live in your household? (Include children for whom you have joint custody.) |
|-----|--|--|
| ^ | Self-employed Retired Not employed, by choice (e.g., student) Not employed, but actively job hunting Not employed for other reasons (e.g., medical reasons) | Old If you have NO children/NO children under 21 years of age living in your household, fill in the circle and skip to Question 13. |
| | · · · · · | AGE GROUP OF NUMBER OF CHILDREN CHILDREN IN AGE GROUP |
| 9. | Is your spouse employed full-time or part-time? (Count military reserve status as part-time employment.) O Does not apply/spouse is not employed O Full-time O Part-time | a. Under 6 weeks b. 6 wks through 12 mos c. 13 through 24 mos d. 25 through 35 mos e. 3 through 5 yrs f. 6 through 9 yrs g. 10 through 12 yrs 1 2 3 4 5 2 3 6 5 3 4 5 4 5 6 |
| 10. | My spouse's contribution to our family income, relative to my contribution (excluding children's income) is: | g. 10 through 12 yrs (1) (2) (3) (4) (5) h. 13 through 15 yrs (1) (2) (3) (4) (5) i. 16 yrs to under 21 yrs (1) (2) (3) (4) (5) |
| | None, my spouse has no income Half or less than half of my contribution About three-fourths of my contribution About equal to my contribution Greater than my contribution | 13. Do you or any of the family members in your household qualify for assistance from any of the following sources? (SELECT ALL THAT APPLY.) No, don't qualify for any assistance Food stamps |
| 11. | Do you have any family members enrolled in DEERS? (SELECT ALL THAT APPLY.) No, I have no family members enrolled in DEERS Spouse (non-military) Child(ren) living with me | Food Locker SHARE Program Woman Infant Children Assistance (WIC) Don't know if qualified for any assistance |
| | Child(ren) not living with me Child(ren) living part-time with me (i.e., joint custody with ex-spouse) Legal ward(s) living with me Parent(s) or other living relative(s) | 14. Are you or any of the family members in your household currently receiving assistance from any of the sources listed below? (SELECT ALL THAT APPLY.) No, don't receive any assistance Food stamps Food Locker SHARE Program Woman Infant Children Assistance (WIC) Don't know if receiving any assistance |
| | | 15. Were one or more of your parents, step-parents, or guardians on Active Duty in the military at any time while you were growing up (prior to your 18th birthday)? (SELECT ALL THAT APPLY.) No Yes, Navy Yes, Marine Corps Yes, Air Force Yes, Army Yes, Coast Guard 5 |

| 16. Are you accompanied by the family members in your household on your present assignment? O Does not apply/no family members | CAREER |
|--|---|
| Yes, accompanied Temporarily unaccompanied (family members will join me later) Permanently unaccompanied because it was required for the billet Permanently unaccompanied because family members were not command sponsored (overseas tour) Permanently unaccompanied by choice | 18. How long have you been on Active Duty in the Navy? (Count the time from the day you were sworn in.) Years Months OOO |
| Answer Question 17 only if you selected this option. Otherwise, skip to Question 18. 17. Which reasons BEST describe why you are | |
| permanently unaccompanied by family members in your household? (SELECT UP TO <u>THREE</u> ANSWERS.) | |
| Spouse employment Home ownership Availability of military family housing Availability of civilian housing Cost of civilian housing Spouse's education Children's schools Ties to the community | 19. What is your current military status? O USN O USNR O USNR (TAR) O USNR (265/TEMAC/Canvasser Recruiter/ACDUTRA) |
| Family members prefer to remain in another location | 20. What is your paygrade? ○ E-1 ○ W-1 ○ O-1 |
| Costs associated with moving Your work schedule Availability of health care and education services for special needs Availability of activities/facilities for family members/child care Inadequate time to make moving arrangements Length of new duty assignment Personal reasons Other | ○ E-1 ○ W-1 ○ 0-1 ○ E-2 ○ W-2 ○ 0-2 ○ E-3 ○ W-3 ○ 0-3 ○ E-4 ○ W-4 ○ 0-4 ○ E-5 ○ 0-5 ○ 0-6 ○ E-7 ○ 0-1E ○ 0-7 or above ○ E-8 ○ 0-2E ○ E-9 ○ 0-3E |
| : | 21. How long have you been in your current paygrade? |
| 6 | Years Months |

| 22. | What is your designator? O Does not apply/I am enlisted | 25. | What is your current billet? Sea duty Shore duty |
|-----|--|------------|---|
| | | | Other (e.g., neutral duty, Duty Under Instruction) |
| 23. | ○ ○ ○ ○ ○ ○ ○ ○ ○ ○ | 26. 27. | To what type of ship/activity are you currently assigned? (IF APPLICABLE, SELECT ALL THAT APPLY.) Shore or Staff Command Afloat staff Training Command Aviation Squadron (deployed to ships) Aviation Squadron (deployed to shore) Carrier based A/C Squadron/Detachment Aircraft Carrier (other than carrier based A/C Squadron/Detachment) Cruiser Destroyer types (includes frigates) Minecraft Submarine Tender/Repair ship Reserve Unit Service Force ship Amphibious craft Other In which FLEET are you now homeported? Does not apply 2nd Fleet, Atlantic 3rd Fleet, Pacific 6th Fleet, Mediterranean 7th Fleet, Far East Don't know What is the geographical location of your current assignment? (If deployed, where are you homeported or based?) Alaska or Hawaii CONUS (continental U.S., excluding Alaska and Hawaii) Europe Far East Caribbean Middle East South or Central America |
| | ®®® ©©© @@@ | | Other |
| 24. | Are both males and females assigned to your present command? O Yes O No | | |
| • | | | |

| 29. | What is the zip code of your current DUTY STATION? (Duty station zip can be found on the envelope in which you received this survey.) | | DETAILING AND ASSIGNMENT PROCESS |
|----------|--|-----|---|
| 30. | 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 | 33. | How far in advance of your last Projected Rotation Date (PRD) did you first contact your detailer? Not applicable, transferred from another command 1 to 30 days 31 to 60 days 61 to 90 days 91 days to 6 months More than 6 months |
| | most of your general information about the Navy? (SELECT ONE ANSWER.) Navy produced information sources (your base/station newspaper, Navy/Marine Corps TV | 34. | How far in advance of your last PRD did you negotiate your orders? Not applicable |
| | News, <u>All Hands</u> magazine, Navy messages, plans of the day/week, morning quarters, Captain's Call, word from your leading petty officer/division officer, other Navy information sources | | 1 to 30 days 31 to 60 days 61 to 90 days 91 days to 6 months More than 6 months |
| | Externally produced information sources (Navy Times or other Navy focused publications Local or national newspaper Local or national television | 35. | How many assignment choices were available to you on your first call to your detailer? Not applicable |
| 31. | Where do you find most of your information about Navy personnel policies and programs which affect you? (SELECT ONE ANSWER.) | | O More than 4 O 4 O 3 |
| | Navy produced information sources (your base/station newspaper, Navy/Marine Corps TV News, <u>All Hands</u> magazine, Navy messages, plans of the day/week, morning quarters, | | 2 1 None, told to call back at the next requisition date |
| | Captain's Call, word from your leading petty officer/division officer, other Navy information sources Externally produced information sources (Navy Times or other Navy focused publications Local or national newspaper Local or national television | 36. | How far in advance of your last change of station or actual rotation date did you receive your orders? Not applicable 1 to 30 days 31 to 60 days |
| | | | 61 to 90 days 91 days to 6 months More than 6 months Did not receive orders in advance |
| 32. | How much do you AGREE or DISAGREE with the following statements? | | Were your last orders issued early enough to allow you to complete preparations for your PCS move? |
| a. b. | Women have the ability to successfully carry out the duties of their combat roles in the Navy Women are fully accepted in | | Move not required, new duty station was in same geographic locationYesNo |
| 0 | their combat roles in the Navy | | O Not applicable |

| 30. | command? Not applicable Sea/shore rotation "A" School LIMDU HUMS assignment Other | s | If you have not used BUPERS ACCESS, or the lext question does not apply, fill in the circle and skip to Question 45. If you have used the BUPERS ACCESS compute bulletin board system (or if someone else operated it for you), please rate the extent you |
|-----|---|--|---|
| 39. | Did you use the Job Advertising and Selection System (JASS) to negotiate your current assignment? O Yes O No O Don't know | | AGREE or DISAGREE with each of the following statements: |
| 40. | How important is homesteading (i.e., remaining in the same geographic location for subsequent tours) to you? Very important Important Neither important nor unimportant Unimportant Very unimportant | a. b. c. d. | The system is easy to use The system gave me the information I needed The system made it easier to communicate with my detailer The system has reduced the number of calls I make to my detailer |
| 41. | Do you feel there is a conflict between homesteading and maintaining a promotable career path? Yes No | 45. | methods is for interacting with your detailer? |
| 42. | How effective is your detailer in resolving conflicts between your personal desires and the needs of the Navy? O Very effective O Effective O Not very effective O Does not apply | a. b. | Preference Card/form Enlisted Personnel Action Request (NAVPERS 1306/7) |
| 43. | When choosing your last assignment, what was your primary concern? Future promotability Type of duty Geographic location Platform Spouse's collocation Other | c. d. e. f. g. h. i. j. | Letter/FAX Telephone (normal detailing hours) Telephone (AM/PM detailing hours) Personal visit Detailer field trip BUPERS ACCESS Naval message Command Career Counselor/ Representative |

| 46. | Are you currently on sea duty or within one year of going to sea duty? Yes No | 48. I would extend beyond 5 consecutive years on sea duty if sea pay remained the same and a bonus of approximately \$3,000 per year were offered. O Does not apply/do not receive sea pay O Strongly agree |
|-----|---|--|
| 47. | Would you be interested in extending on sea duty beyond your original PRD if sea pay were increased by the amounts listed below? (SELECT ALL THAT APPLY.) Does not apply/would not extend for any incentive | O Agree O Neither agree nor disagree O Disagree O Strongly disagree |
| | \$2,000 per year for 2 years \$3,000 per year for 3 years \$4,000 per year for 4 years \$5,000 per year for 5 years | Use the last page of the questionnaire to make any comments you wish about the Detailing and Assignment Process. |
| | QUALITY OF LII | FE PROGRAMS |
| | SERVICE MEMBER AND FAM | ILY SUPPORT PROGRAMS |
| 49. | In the rightsizing environment, some Navy Campus areas do you think need a Navy Campus the most? Major homeports (CONUS) Isolated CONUS sites Isolated overseas sites Overseas major installations No opinion | s offices will need to be closed or relocated. Which |
| 50. | A. If you have used the following Service Membe Family Support programs/services at your PR DUTY STATION, please rate their quality. | A. Quality Quality |
| | B. If you marked "Not Used" in Section A, please indicate in Section B the MOST important reas why you did not use that program/service. | |
| 10 | a. Deployment Support Programs b. Family Service Center (FSC) Counseling (personal c. Exceptional Family Member (EFM) Program d. FSC Relocation Assistance Program (RAP) e. Transition Assistance Management Program (TAMI) f. Sexual Assault Victim Assistance Program g. Housing Referral Services h. Housing Management Services i. FSC Family Education Programs j. New Parent Support Team k. Family Service Centers-overall l. Spouse Employment Assistance Program (SEAP) m. Family Advocacy Program (FAP) n. Personal Financial Management (PFM) | I, family, marital) 000000 00000 00000 00000 |

| a. b. | How much do you AGREE or DISAGREE with the statements that follow about Service Member and Family Support programs/services you have used WHILE IN THE NAVY? (For a brief listing of services, see Question 50.) Navy Service Member and Family Support services improve the quality of life for me/my family I am satisfied with the quality of Service Member and Family Support services in the Navy I am satisfied with the availability of Service Member and Family | 56. From the following list of financial topics, select those important to you in contributing to your financial security. (SELECT ALL THAT APPLY.) Car buying strategies College savings Retirement Home buying Budgeting Garnishment Debt management Investments Military pay structure Major purchasing strategies MORALE, WELFARE and RECREATION (MWR) and HOUSING If you are not serving on a ship, skip to Question 59. To what degree would your quality of life ON | | |
|----------|--|--|--|--|
| | Support services in the Navy | BOARD SHIP be reduced if the following shipboard recreation program activities or services were not available? | | |
| 52. | How often do you have trouble paying your bills? Never Seldom Occasionally Usually Always | Total to late to the late to t | | |
| 53. | How much of an emergency fund (cash deposited in a savings institution immediately available for emergencies) do you keep available? One pay period One months pay Two months pay Three or more months pay | a. Fitness equipment b. Fitness activities c. Entertainment tickets/local tours d. Board/table games e, Recreation/sports gear issue f. Base recreation activities when in port g. Lounges | | |
| 54. | Do you know who your Command or Divisional Financial Specialist is? O Yes O No | 58. From the following list of SHIPBOARD recreation programs, select those IMPORTANT to you in contributing to your quality of life. (SELECT UP TO 4 ANSWERS.) Tours ashore - homeport Tours ashore - liberty port | | |
| 55. | Does your Command or Divisional Financial Specialist conduct regular training on financial subjects? Yes, more than twice a month Yes, every month Yes, once every six months No Does not apply/don't know | O Discount tickets/ticket issues O Gear issue O Special events in port O Special events underway O Sports and athletics O Video games O Leisure reading O Computers for personal use O TV/movie entertainment O Leisure/skills development O Exercise/physical fitness O Board games O Listening to music | | |

| 59. | Which BEST describes your current living | 64. | I prefer government family housing over BAQ/VHA. |
|-----|--|----------|---|
| | arrangements? | | |
| | Military family housing | | O Strongly agree |
| 1 | O Government-leased housing in the civilian | į | O Agree |
| | community | | Neither agree nor disagree |
| t | O Personally-/shared-owned housing in the civilian | | O Disagree |
| ď | community | | O Strongly disagree |
| ı | O Shared rental housing in the civilian community | | |
| ı | O Personally-rented housing in the civilian | | |
| | community | 65. | When your ship is in homeport, where would |
| | O Personally-rented space to park mobile home | | you prefer to live? |
| | owned by service member | | O Not applicable |
| | On a ship | ľ | Onboard ship |
| | O Bachelor's Quarters (BQ) | | O Barracks |
| į | Other (please describe) | | O Navy housing |
| | O Other (picase describe) | | O Civilian housing |
| 60. | If you are shore based and live in Bachelor's | | Other |
| 00. | Quarters, would you voluntarily move off-base | | O Outer |
| | if you were offered BAQ/VHA? | | |
| | _* | 66. | When your ship is in port, why do you choose |
| | a. Definitely would | 00. | to live onboard ship, instead of living in the |
| | b. Probably would | | barracks? |
| 1 | O c. Don't know | | _ |
| 1 | O d. Probably would not | 1 | O Does not apply/I do live in the barracks |
| i e | e. Definitely would not | | O Does not apply/I live off-base |
| | Of. Does not apply | | I am a geographic bachelor |
| | | | Barracks not available |
| 61. | If your answer to Question 60 was a, b, or c, | | I prefer to live onboard ship |
| | what is the most important reason? | | I have no choices because of my duty |
| | O Did not consider it | | assignments |
| | O PRD | | I am not authorized |
| | O Crime | | |
| | O Too expensive | | |
| | Transportation problem | 67. | |
| | O Availability problem | | following statements: |
| | O Selected for advancement | | |
| | O Separating from the Navy | | 10 10 10 10 10 10 10 10 10 10 10 10 10 1 |
| | O Other | | |
| | | | |
| 62. | If you were stationed aboard a ship and were | | |
| | offered the opportunity to move into the BQ, | | |
| - | would you be willing to move? | | |
| | (SELECT ONLY ONE ANSWER.) | | |
| | a. Definitely would | | //// |
| | O b. Probably would | a. | My present living arrangements are |
| | C. Don't know | ~. | having a positive effect on my job |
| | O d. Probably would not | l | performance OOOO |
| | e. Definitely would not | b. | My present living arrangements are |
| | e. Definitely would not | J 5. | having a positive effect on my |
| 63. | If your answer to Question 62 was a, b, or c, | | decision to stay in the Navy |
| | what is the most important reason? | C. / | In general, I can afford the things I |
| | O Did not consider it | 0. | or my family need(s) |
| | O PRD | d. | Overall, I am satisfied with my |
| | I I | u. | quality of life |
| | O Crime | | |
| | Transportation problem | | |
| | Transportation problem | | |
| | Availability problem | . | Every have NO CHILDDEN EIL IN THIS |
| | Selected for advancement | | If you have NO CHILDREN, FILL IN THIS CIRCLE AND SKIP TO QUESTION 76. |
| | Separating from the Navy | ' | CINCLE AND SKIP TO QUESTION /0. |
| 12 | Other | L | |
| 1/ | | L | |

ATTENTION SURVEY RESPONDENT

PLEASE NOTE THESE CORRECTIONS TO QUESTIONS 61 AND 63 ON PAGE 12

QUESTION 61 SHOULD READ:

61. If your answer to Question 60 was c, d, or e, what is the most important reason?

QUESTION 63 SHOULD READ:

63. If your answer to Question 62 was c, d, or e, what is the most important reason?

| a. Before/after school programs b. Sports and fitness programs c. Recreational/social activities d. Day camps e. Personal development | 70. Who is the PRIMARY caregiver for your youngest child during your regular work day/shift? (SELECT ONE ANSWER.) Spouse, by choice Spouse, not by choice Military Child Development Center Base-operated family home care program Private licensed facility Civilian operated family home care At-home employee (nanny, au pair, etc.) Relative/older siblings Friend Other I currently have no arrangements/I have a child care problem |
|--|--|
| programs OOOOOOO f. Teen programs OOOOOOO | 71. If you are NOT using military child care centers or family home care, why not? (SELECT ONE ANSWER.) |
| 69. How SATISFIED are you with the overall quality of these Navy sponsored YOUTH (ages 6-17) recreation programs at your base? | Does not apply/I am using such care Do not need it/I have other arrangements Service is not available/I am not aware of such service Center and family home care have a waiting list Location of center is not convenient Quality of care available is substandard Restricted hours/no overnight care Too expensive Other |
| a. Before/after school programs b. Sports and fitness programs c. Recreational/social activities d. Day camps e. Personal development programs f. Teen programs | 72. How often do child care needs interfere with your ability to perform your job? O Never O Rarely O Sometimes O Often Very often |
| CHILD CARE | 73. In what way do child care needs interfere with your performance? (SELECT THE MOST IMPORTANT ANSWER.) |
| If you have NO CHILDREN WHO REQUIRE CHILD CARE, fill in this circle and skip to Question 76. If you have children living with you part-time (i.e., joint custody with ex-spouse), answer the following questions based on the time you have children living WITH you. | O Does not apply/do not interfere Distractions while on duty Miss work Late for work Must leave early Limits billet choices Needs cause friction with coworkers/supervisors Raises general stress level/anxiety Other |
| | |

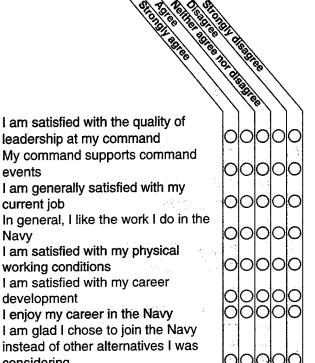
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| 84. Does your present command formally recognize sponsors for a job well done? Onon't know/not aware of Very often Often Sometimes Rarely Never | 88. The transportation support provided by the Navy Passenger Transportation Office (NAVPTO is responsive to my needs. O Does not apply/I have not used/not familiar with NAVPTO O Strongly agree O Agree O Neither agree nor disagree O Disagree |
|--|--|
| 85. How satisfied were you with the assistance from the sponsor assigned to you during your PCS transfer to your present command? O I did not want a sponsor O I was not assigned a sponsor O Very satisfied O Satisfied O Neither satisfied nor dissatisfied O Dissatisfied O Very dissatisfied | Strongly disagree 89. My TAD/TDY travel claim was processed in a timely manner. Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree |
| 86. Did any of the following occur during your last PCS transfer? (SELECT ALL THAT APPLY.) I was not assigned a sponsor Sponsor transferred before I arrived I did not receive welcome package I did not receive a letter from the command Sponsor did not meet me on arrival Sponsor did not help me None of these occurred PERSONNEL SUPPORT DETACHMENT (PSD) and TRANSPORTATION | 90. I was able to obtain a military ID card for myself and/or my family members at a convenient time and place. Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree Use the last page of the questionnaire to make any comments you wish about Quality of Life, including Service Member and Family Support Programs, MWR/Housing, Child Care, Voluntary Education, Navy Sponsor Program, and |
| a. Your experience with your servicing Personnel Support Detachment (PSD) b. The interaction between your command Pay/Personnel Administrative Support System (PASS) Liaison Representative (PLR) and the PSD c. On ship, your Personnel/ Dispursing Office | PSD/Transportation. |

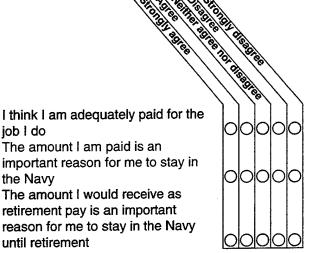
ORGANIZATIONAL CLIMATE

JOB SATISFACTION

How much do you AGREE or DISAGREE with the following statements?



How much do you AGREE or DISAGREE with the following statements?



| 93. | Meeting all my career path commitments in a timely fashion helped my career in the Navy. Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree Does not apply/have not met commitments yet Does not apply/did not or could not meet commitments in a timely fashion |
|-----|---|
| 94. | Inability to meet all required career path commitments will limit my future career opportunities. Strongly agree Agree Neither agree nor disagree Disagree Strongly disagree Does not apply/have met all career path commitments |
| 95. | I feel that graduate education or subspecialty development is important for future Navy career opportunities. O Strongly agree O Agree O Neither agree nor disagree O Disagree O Strongly disagree |
| 96. | I feel my current career path has given me enough time to become proficient in the type of work I do. O Strongly agree O Agree O Neither agree nor disagree O Disagree |

| ot v | work I do. |
|------|----------------------------|
| 0 | Strongly agree |
| 0 | Agree |
| 0 | Neither agree nor disagree |
| 0 | Disagree |
| 0 | Strongly disagree |

97.

| V | what are your current navy career plans? |
|---|--|
| | Definitely decided to stay in the Navy at least |
| | until eligible to retire |
| | Probably will stay in the Navy at least until |
| | eligible to retire |
| | Don't know if I will stay in the Navy until eligib |
| | to retire |
| | Probably will not stay in the Navy until eligible |
| | |

- to retire O Definitely will not stay in the Navy until eligible
- to retire
- O Eligible to retire now and have decided to leave O Eligible to retire now, but have made no
- decision to leave
- Eligible to retire now and want to stay
- Not being allowed to stay until retirement

O Undecided

b.

events

Navy

current job

development

considering

job I do

the Navy

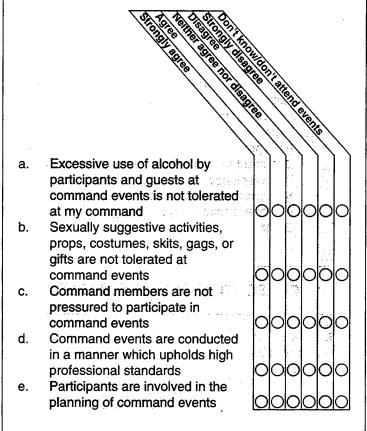
until retirement

| 98a. What were your Navy career plans ONE YEAR AGO? | 101. Will you be taking a reenlistment action within the next 12 months? |
|---|--|
| O Definitely decided to stay in the Navy at least | O Yes |
| until eligible to retire Probably would stay in the Navy at least until | O No |
| eligible to retire Didn't know if I would stay in the Navy until | 102. How likely is it that you will reenlist at your next |
| eligible to retire | decision point? |
| Probably would not stay in the Navy until eligible to retire | ○ Very likely ○ Likely |
| Definitely would not stay in the Navy until eligible to retire | ○ Undecided○ Unlikely |
| Was eligible to retire and had decided to leave | O Very unlikely |
| Was eligible to retire, but had made no decision to leave | |
| Was eligible to retire, but wanted to stayNot allowed to stay until retirement | 103. What influence did the Selective Reenlistment Bonus (SRB) have on your LAST decision to |
| I was not in the Navy 12 months ago | reenlist? |
| O Undecided | Does not apply/am serving my first enlistmentSRB not available in my rate |
| 98b. If your plans changed, why? | No influence at all Minimal influence |
| | O Significant influence |
| 99. How SATISFIED or DISSATISFIED are you with the following aspects of your career? | |
| ANAAA | FORCE REDUCTION and BASE CLOSURE ISSUES |
| | |
| | 104. How much do you AGREE or DISAGREE with |
| | the following statements? |
| | |
| | |
| a. Promotion/advancement opportunities | |
| b. Family separation COOOO C. Pay (basic) | |
| d. Quality of leadership/management | |
| f. Quality of sea life | a. Downsizing is being carried out in |
| g. Performance evaluation h. Job security | a way that is fair to all members, |
| 100. Which of the following would be your MOST | minorities b. Rightsizing tools (SERB, TERA, |
| important reason for leaving or thinking of | ENCORE) are aimed at the |
| leaving the Navy? O Promotion/advancement opportunities | correct groups c. As a result of downsizing, the |
| Family separation Pay (basic) | best-performing people will leave the Navy |
| Quality of leadership/management | d. After downsizing, the Navy will be |
| Quality of "Navy life"Quality of sea life | capable of carrying out its mission efficiently and effectively |
| Performance evaluationJob security | e. I expect to spend significantly more time at sea on my next tour |
| | due to decreased manning levels OOOO |
| If you are an Officer, fill in the circle and skip to Question 104. | f. Downsizing has decreased my level of job satisfaction |
| Comp to describe the | 17 |

| 104. | cont'd. How much do you AGREE or DIS the following statements? | SAGREE with | 105. | Are you currently assigned at a base or on a ship which will close/be decommissioned due to downsizing DURING your tour there? Yes No Don't know |
|-----------------|--|---|----------|---|
| | | de la | | NAVY CORE VALUES |
| g. | I am less likely to choose to stay in the Navy until eligible to retire because of downsizing | | 106. | How much do you AGREE or DISAGREE with the following statements? |
| h. | I would be more likely to leave the Navy if the support programs are reduced | | · | |
| i. | Regardless of my performance, I expect to be separated/retired before I would have chosen to | | | |
| j. | leave the Navy The value of the retiree's benefits is declining | | a. | |
| k. | I expect that my family and I will have full access to military medical care when I retire | | b. | other people Sometimes you have to bend or break the rules in order to get the |
| I. | If retirement benefits are reduced, I would consider leaving the Navy prior to retirement eligibility | | c. d. | job done Responsibility is a key quality of an effective sailor It is important that people know and |
| m. n. | My civilian friends understand and respect the job I do I feel the public strongly supports | 000000 | e. | do their jobs well Being a team player is more important than individual |
| o. _. | the military and its mission If offered a separation bonus (e.g., VSI, SSB), early retirement, | | f. | accomplishment Loyalty to the Navy is ultimately more important than loyalty to my |
| | or other financial incentive to leave the Navy before my current enlistment/obligation is up, I would accept it | | g. h. | peers, subordinates, and superiors Concern for the well-being of shipmates is important |
| p. | My command's mission requirements have decreased in proportion to its reduced manning | | i. j. | country in some way or another People should always report others who engage in sexual harassment When faced with difficult ethical, |
| q. | levels My unit's mission requirements have increased as a result of downsizing | | ,- | moral, and/or life choices, people should rely on their religious/spiritual faith in their decision making |
| r. | My workload has increased as a result of downsizing | 000000 | | |
| s. t. | Downsizing will delay my advancement I would leave the Navy at the end | | | |
| | of my current enlistment/obligation if suitable civilian employment were | | | |
| | available | | | |

COMMAND EVENTS

107. How much do you AGREE or DISAGREE with the following statements about conduct at command events? These are events intended to promote good morale and social interaction (e.g., initiations, hail-and-farewells, promotion ceremonies, and command picnics).



Use the last page of the questionnaire to make any comments you wish about Organizational Climate, including Job Satisfaction, Force Reduction and Base Closures, and Command Events.

HEALTH ISSUES

NAVY DRUG/ALCOHOL AND OBESITY PROGRAM POLICIES

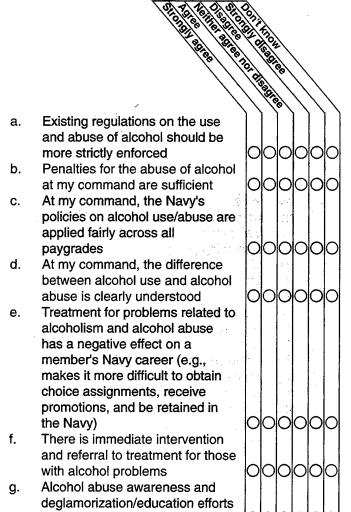
| 108. | Attendance at Alcohol and Drug Abuse for Managers/Supervisors (ADAMS) for E-6 and above personnel is encouraged at my command. | | | | | |
|------|--|--|--|--|--|--|
| | ADAMS is not available at my command | | | | | |
| | O Don't know | | | | | |
| | O Strongly disagree | | | | | |
| | O Disagree | | | | | |

109. How much do you AGREE or DISAGREE with the following statements on the Navy's drug/alcohol and obesity policies?

Neither agree nor disagree

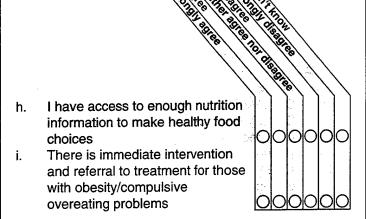
O Agree

O Strongly agree



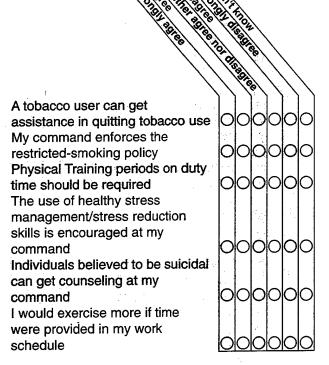
are important at my command

109. cont'd How much do you AGREE or DISAGREE with the following statements on the Navy's drug/ alcohol and obesity policies?



HEALTH PROMOTION PROGRAMS

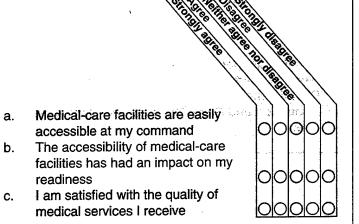
110. How much do you AGREE or DISAGREE with the following statements about health promotion programs?



| 111. | exe | at are the most important reasons you ercise on a regular basis (at least three times |
|------|----------|---|
| | | reek)? :LECT UP TO TWO ANSWERS.) |
| | .000 | I do not exercise on a regular basis To pass/do well on the PRT To control my weight To become/remain fit and healthy |
| | | To reduce stress/make me feel better |
| | - | For the enjoyment of participating in sports |
| | 0 | Regular exercise is required at my command |
| 112. | sto | at are the most important reasons for you to p using tobacco products? ELECT UP TO TWO ANSWERS.) |
| | • | Does not apply/I do not use tobacco products |
| | Ō | I am not trying/do not plan to stop using tobacco products |
| | 0 | Expense of tobacco products |
| | Ŏ | Peer pressure/social pressure |
| | Ŏ | |
| | 0 | |
| | \sim | My command is a smoke-free command Personal desire to quit smoking |
| | \simeq | Personal desire to quit smoking |

ACCESS TO MEDICAL FACILITIES

113. How much do you AGREE or DISAGREE with the following statements about access to **Medical Facilities?**



| 114. If you answered Strongly disagree or Disagree to part "a" of the previous question regarding accessibility of medical-care facilities, what | GAMBLING |
|--|---|
| reasons contribute to the lack of accessibility? Medical facilities are not available at my command/I must commute Medical facilities are not open at convenient times for me Medical facilities are too overcrowded to allow for convenient access | 118. How often do you gamble? (Please evaluate each mode of gambling.) |
| 115. The approximate number of times my family members visit medical-care centers per year is: O Does not apply | a. Local lottery b. State lottery c. Powerball lotteries d. Other lottery e. Horse races f. Jai Alai g. Casinos h. Card games i. Other |
| 116. The approximate number of times I visit medical-care centers per year is: O Does not apply O 6 O 7 O 1 O 8 O 2 O 9 O 3 O 10 O 4 O 11 - 30 O 5 O More than 30 | 119. How much money have you lost due to gambling during the past year? O Does not apply Less than \$100 Between \$101 and \$500 Between \$501 and \$1,000 Between \$1,001 and \$10,000 More than \$10,000 |
| 117. How frequently do your medical-care providers refer you to other health cafe providers? O Never O Seldom O Often Depends on the nature of the visit | 120. Do you think you have a gambling problem? Does not apply, I don't gamble regularly No, I win most of the time No, I don't have a gambling problem Yes, I definitely have a gambling problem |

HIV/AIDS EDUCATION

- 121. Have you received training specifically addressing HIV/AIDS in the past 12 months? (SELECT ALL THAT APPLY.)
 - Yes, Navy training
 - O Yes, other military service training
 - O Yes, civilian (local community) training

a.

b.

C.

d.

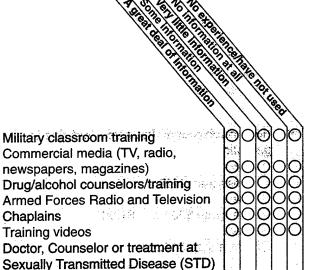
f.

g.

Chaplains

Clinic

122. How much HIV/AIDS information have you received from each of the following sources in the past 12 months?



123. What is the date you completed this questionnaire?

| menDATE main | | | | | | | |
|--------------|--|------|------------|---|----------|--|--|
| М | Ο. | D | AY | YR. | | | |
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| | = | | = | ≍ | - I | | |

THIS NEXT QUESTION IS OPTIONAL.

124. What is your Social Security Number? It will help us with follow-on research. Your confidentiality will be maintained.

| - | 1 | | | | | t | | | 1 1 |
|------------|-----|---------------------|----------------|-----|---|------------|-----|-----|----------|
| ;÷; ; | | egi ^{te} . | 5 - | | - | 7.7 | | | |
| 0 | 0 | 0 | 0 | 0 | | 0 | 0 | 0 | 0 |
| 10 | 1 | 1 | ① | ① | | ① | ① | ① | ① |
| 2 | 2 | 2 | 2 | ② | | 2 | @ | @ | 2 |
| 3 | 3 | 3 | | 3 | | ③ | ③ | 3 | 3 |
| (4) | 4 | 4 | (4) | ➂ | | (4) | 4 | | (4) |
| (5) | (3) | (5) | (5) | (5) | | (5) | (5) | (5) | (5) |
| 6 | 6 | 6 | ➅ | 6 | | 6 | 6 | 6 | ⑥ |
| 7 | 1 | 0 | ⑦ | 7 | | 7 | 7 | 7 | 0 |
| 8 | 8 | (8) | 8 | (8) | | (3) | (8) | 3 | ③ |
| 9 | 9 | 9 | 9 | 9 | | 9 | 9 | 9 | <u> </u> |

Comments

Use the space below and on the next page to make any comments you wish about ANY of the topics addressed in this survey. (Please label your comments by section name or question number.)

| | | | |
|------|------|--|--|

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| | | A MATERIAN CONTROL SEGMENT SERVICE SERVICES CONTROL SERVI | and the second s |
| T Please place it in t | hank you for complet he envelope provided | ing this survey! I and mail it as soon | as possible. |

AHR04

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